

Support on Campus

# Atawhai Ākonga Student Care



# Student Care – Who We Are



**Julie Pratt**

Student Care Manager



**Janine Currie**

Administrator



**Abdifatah Ibrahim**

Muslim  
International Advisor



**Nathan Jaquiere**

Senior Student Care Advisor



**Jess Moyle**

Senior Student Care Advisor



**Katherine Chan**

Senior Intl Support Advisor



**Libby Galbraith**

Mental Health & Wellbeing Adv



**Alesha Harley**

Mental Health & Wellbeing Adv



**Rebekah Ardell**

Student Care Advisor



**Storm Gardner**

Student Care Advisor



**Knox Luatua**

Student Care Advisor



**Xin Ren**

Senior Int Support Advisor

# Student Care – What We Do

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*Free and confidential support service for all domestic and international students, including long distance students.  
We support undergraduate, postgraduate, PhD students, and students doing the CUP programme.*

- Transition to UC, tertiary studies, new environment
- Help understanding UC and campus supports, connecting with services, people and opportunities
- Support with extensions, special consideration, the academic progress review process
- Getting on top of things – motivation or procrastination issues, falling behind on studies, juggling commitments, study planning, and goal setting
- Personal, family or relationship issues including communication issues with flatmates, other students, or staff
- Stress or physical health related issues impacting on studies
- Mental health and wellbeing issues
- Can provide guidance on financial issues and accommodation issues

# Student Care – International Student Support

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## *International Support Advisors*

*Dr. Xin Ren & Katherine Chan & Abdifatah Ibrahim*

- Transition to UC, tertiary studies, new environment
- Help you navigate cultural differences and living in NZ
- Intercultural communication
- Discussions about visa complexities and where to seek appropriate support
- Insurance Issues
- Support with international disasters, conflicts, and other complexities
- Making the most of out of your time in NZ

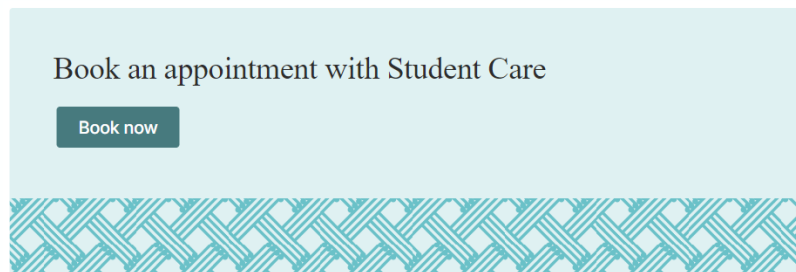


# Student Care – Appointments

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## Booking an Appointment

*You can book an appointment with Student Care by going on the UC website and typing in “Student Care”*



*You can select the student advisor you wish to talk to. Appointments are typically 30-50 minutes in duration.  
We offer in person, zoom, and phone appointments*

## Drop-in Appointments

*Student Care offers drop-in appointments Monday – Friday between 0900-1630  
These are brief appointments, typically lasting no longer than 20 minutes  
There is a duty Student Care advisor available every day*

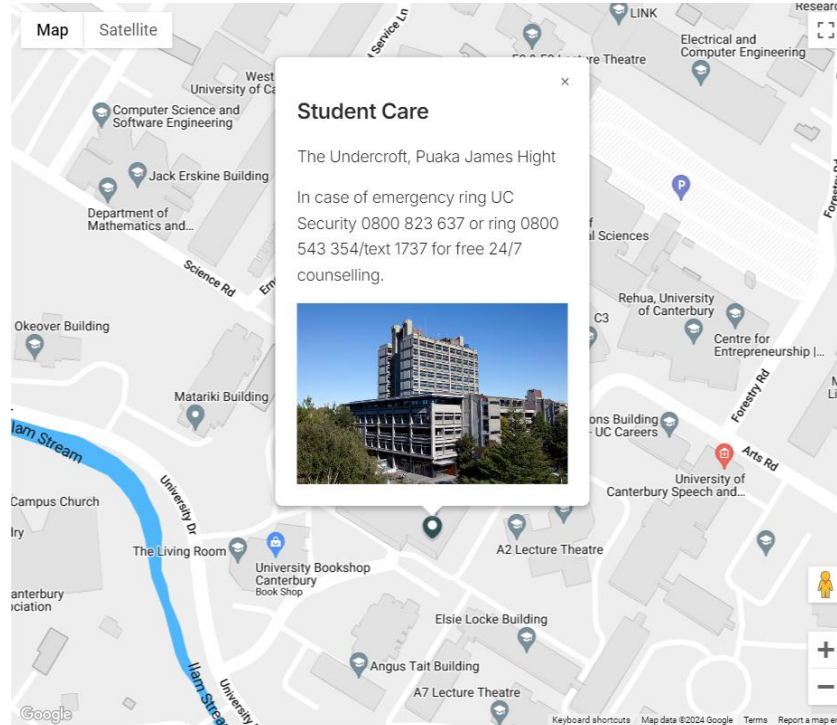
# Student Care – Location

## Contact us

- 🏠 Undercroft, Puaka James Hight (Central Library)
- ☎ +64 3 369 3388 (extn 93388)
- ✉ [studentcare@canterbury.ac.nz](mailto:studentcare@canterbury.ac.nz)

## Regular hours

Contact us for our open hours.





**Thank you**